



ACLE MEDICAL PARTNERSHIP

Practice Newsletter

Spring/Summer 2017

Website : www.aclemedicalcentre.co.uk

Dr Timm's Retirement

Dr Timms our Senior Partner will be retiring on the 30th June. Dr Timms first joined the Practice 31 years ago and will be greatly missed. We wish him a very happy and fulfilling retirement.

Leavers and Starters

We are very pleased to welcome Iain Abbott who joined the Practice as a Nurse Practitioner in December. Iain previously worked for Timber Hill walk in centre. Congratulations to Steph and Helen who have been promoted to the Reception Team Leader position on a job share basis. We say goodbye to Zara from reception.

We are also pleased to welcome Dr James Fisher who will be joining the Practice as a Partner in August.

New Appointment System

Modifications to the appointment system came into affect from 6th February and we are already seeing some very positive results regarding improvement of appointment availability. For more information on how the new appointment system works there are leaflets available on our website, in the surgery or via reception

Refurbishment

Refurbishment of the reception office and the old physiotherapy room is near Completion. We also have the exciting new addition of the new Modular building to the rear of the surgery, which contains 2 consulting rooms and 2 offices and is now fully operational.

Lost Property

We have the following items in our lost property: Glasses, Nissan car key, VW key, Jewellery, Mouldy Mummy joke book, Changing mat, bank card and a mobile phone. If you think any of these items may belong to you please contact reception.

Christmas Tree Donation

Many thanks to Anthony Brightwell for the generous donation of our beautiful Christmas tree.

Registration Reminder

Please remember to update your registration details if you move home, change your telephone numbers, change name etc. It is very important that we have up to date information in case we need to contact patients in the event of an emergency. A great deal of administration time is spent attempting to contact patients who have not updated their details

We have a next of kin feature on patient's records. Please advise who you would like to nominate as your next of kin (can be multiple people), their relationship to you and if they can be contacted in an emergency and discuss your treatment. Please include their telephone numbers and/or address. This information can be recorded for both adults and children.

If the home has a door code for access and you would like it on record, please let us know and we can add it to your notes.

If you would like to nominate a person to collect your prescriptions, results, letters, sick notes etc., please provide your permission in writing. We can add this to your records permanently or per individual case as required.

Acle Participation Group

We are delighted to welcome two new members to the group; Lynda Gowan and Anthony Oldfield who joined us after reading our article in the Village Book.

Members are currently researching setting up a Carer's Group in Acle. There will be an introductory meeting on Monday May 15th at 2pm at Acle Methodist Church; anyone interested in finding out more about this is welcome to attend.

We continue to promote various aspects of health with our monthly displays and are happy to consider your suggestions for relevant topics. The month of may will focus on Mental health.

Our next meeting is June 21st for our AGM. All are welcome to attend. For more details please see our notice boards in the entrance foyer to Acle surgery and at Reedham surgery, or email ppgamp@gmail.com